

Traveland Terms and Conditions for BBYO Flight Registration

I confirm that I have read, understand and agree to the following Terms and Conditions that govern BBYO flight booking:

Payment Authorization and Terms of Agreement

By submitting payment through this secure portal, I acknowledge and agree to the following:

- I hereby **authorize Traveland, Inc. (“Traveland”)** to charge my credit card in the amount indicated for the purpose of purchasing travel services, including but not limited to airline tickets, accommodations, transportation, or other related travel arrangements, made by Traveland on my behalf or on behalf of my designated traveler(s).
- I hereby certify that I am the authorized cardholder, or an authorized user, of the credit card provided.
- The cardholder agrees that, should any monetary concern or discrepancy arise, they will first contact Traveland (the merchant) for resolution and will not initiate a chargeback, dispute, or reversal with their credit card company unless such resolution cannot be reached in accordance with the travel services and terms outlined in this authorization form.

General Acknowledgment for BBYO Program Flight Booking

- I am an authorized adult of the traveler (even if the traveler is 18 years old) and understand that I am financially responsible for all decisions made regarding the traveler.
- I understand that additional fees may apply if I withdraw from the supervised flight.
- I have reviewed the traveler’s name as entered in the form, and it **matches the traveler’s passport exactly**. I understand that nicknames, spelling errors, or incorrect information could result in ticket cancellations, delays, or additional fees that will be charged to my account.
- I understand that airlines are solely responsible for any flight changes, delays, or service issues. BBYO or Traveland cannot be held accountable for supervision during misconnections, rerouting, or baggage loss.
- I understand that BBYO or Traveland are not responsible for escorting my teen to or from any segment of their domestic flight connection (if applicable).

- I understand that there are separate rules that apply for flight deviations from the main group itinerary and have read and understand the Rules for Flight Deviations below.
- I acknowledge that airline terms and conditions govern all tickets and that fares may be non-refundable. In the event of a cancellation, any vouchers or credits are issued at the airline's discretion and are not under the ownership or responsibility of BBYO or Traveland.
- I understand that if my teen departs the program early for any reason, I may be required to purchase a new flight at current availability and pricing at my own expense.
- I understand that if travel delays cause my teen to miss a flight on either end of their travel, additional supervision, lodging, and transportation fees may apply.

Rules for Flight Deviations

A flight deviation refers to any participant who does not follow the main group's exact itinerary.

This may include choosing an alternative route (e.g., different airport) or modifying departure/return dates. Many families request deviations when their teen is already in the destination country or when they wish to extend their stay.

- Requests are processed on a first-come, first-served basis and are not guaranteed. Airlines allow a limited number of deviations per group. If space is available, Traveland will make every effort to provide you with the best possible option. All modifications are subject to airline policies and availability.
- BBYO and Traveland are not responsible for any modifications or changes to flights outside the supervised group itinerary.
- All communication regarding my requested modification will occur directly with Traveland.
- BBYO will not communicate with Traveland regarding flights that are not part of the official group flight.
- I am subject to the availability, policies, and charges of the airline or travel agent. BBYO or Traveland cannot intervene if flight options, prices, or fees differ from my preferences.
- No refunds or credits will be issued for any modified or unused portion of a deviated ticket.
- My teen may be unaccompanied in the airport if they are not traveling on the group flight.

- My flight modification is not confirmed until I receive written confirmation from Traveland and payment of any fare difference has been completed.
- My teen will be responsible for having their eTicket, confirmation number, and boarding pass for any deviated travel.
- I will comply with all timelines for flight modifications.
- Deviation requests must be made after the group has been submitted to the airline, but before tickets are issued.
- Once ticketing is complete, changes can only be made after the group lands at the destination, per airline rules.
- On the day of travel, any issues must be addressed directly with Traveland.
- If my teen qualifies as an unaccompanied minor, BBYO or Traveland staff cannot provide coverage or accompany them.
- By deviating from the group flight, I am solely responsible for understanding all entry rules, travel requirements, and documentation for minors entering the destination country.
- If deviating on departure, my teen must arrive at the airport before the group flight and may be without staff supervision until the group arrives.
- If deviating on return flight, my teen must arrive at the airport with the group and may not have staff supervision once they check in for their separate flight.
- I am solely responsible for all costs, accommodations, and safety associated with deviated travel.
- I am financially responsible for any costs associated with the deviated ticket.
- I acknowledge that BBYO and Traveland are not responsible for costs related to delays, interruptions, or itinerary changes.
- Deviations will not be processed until the flight is paid in full.
- Fees and fare differences:
 - Any additional fees or fare differences are determined by the airline. Families will pay Traveland directly for these charges.
 - A **\$50 non-refundable deviation fee** applies only if your request is fulfilled. This fee, along with any fare difference, will be collected by Traveland.
 - If the deviated ticket costs less than the group flight, no residual value or refund will be issued.